

## HARROW STRATEGIC PARTNERSHIP BOARD MEETING

#### **THURSDAY 16 JUNE 2005 AT 6.00 PM**

## **COMMITTEE ROOM 5, HARROW CIVIC CENTRE**

## <u>AGENDA</u>

**Members:** 

**Councillor Paddy Lyne** The Worshipful the Mayor; Harrow Council

Leader of the Liberal Democrat

Group

**Councillor Navin Shah** Leader; Strategic Overview and Harrow Council

External Affairs PH

**Councillor Marie-Louise Nolan** Communications, Partnership Harrow Council

and Human Resources PH

**Councillor Jean Lammiman** Conservative Representative Harrow Council **Geoff Rose** Harrow Primary Care Trust

Chair, Harrow Primary Care

Trust

Metropolitan Police Authority Dr Karim Murji

**Ruth Diang** Director, ABI **Denis Lock** Kodak Limited Allen Pluck Harrow In Business

Vacant

Mike Coker Community Linkup Voluntary and Community Sector Representative

**Asoke Dutta** Harrow Association of Voluntary

Service

Kris Fryer Harrow Citizen's Advice Bureau

**Janet Smith** MIND in Harrow

**Professor Keith Phillips** 

Raj Saujani

University of Westminster

Stanmore College

Voluntary and Community Sector

Voluntary and Community Sector

Metropolitan Police Authority

**Business Sector Representative** 

**Business Sector Representative Business Sector Representative** 

**Business Sector Representative** 

Representative

Representative

Voluntary and Community Sector

Representative

Harrow Council

**Higher Education Representative** 

Further Education Representative

Officers:

Joyce Markham Chief Executive

Robert Carr Borough Commander, Harrow Metropolitan Police Service

Police

Barbara Field Principal, Harrow College

Chief Executive, Harrow Primary Andrew Morgan

Care Trust

Julia Smith Chief Executive, Harrow

Association of Voluntary Service

Voluntary and Community Sector

Further Education Sector

Health Authority Sector

Contact: Claire Vincent, Committee Secretary

Tel: 020 8424 1637 E-mail: claire.vincent@harrow.gov.uk

#### **AGENDA - PUBLIC**

## 1. **Appointment of Chair and Vice-Chair:**

To appoint a Chair and Vice-Chair of the Board for the year 2005/06.

## 2. Apologies:

To note any apologies received.

## Enc. 3. <u>Minutes:</u> (Pages 1 - 8)

That the minutes of the Board Meeting held on 6 April 2005, having been circulated, be taken as read and signed as a correct record.

## 4. **Matters Arising:**

(if any)

## Enc. 5. **Change Up:** (Pages 9 - 10)

Paper submitted by the Chief Executive, Harrow Association of Voluntary Service.

# Enc. 6. Sharing a Vision for Customer Service - the Business Transformation Partnership and the Harrow Strategic Partnership: (Pages 11 - 14)

Paper submitted by the Director of Business Services, Harrow Council.

# Enc. 7. <u>Multi-agency Strategy for the Development of Services to Refugees and</u> **Asylum-seekers:** (Pages 15 - 38)

Paper submitted by the Executive Director (People First), Harrow Council.

## Enc. 8. MORI Quality of Life Survey: (Pages 39 - 62)

Paper submitted by the Policy and Partnership Service, Harrow Council.

## Enc. 9. Harrow Strategic Partnership Annual Report May 2005: (Pages 63 - 80)

Paper submitted by the Policy and Partnership Service, Harrow Council.

## Enc. 10. Harrow Strategic Partnership Summit: (Pages 81 - 84)

Paper submitted by the Policy and Partnership Service, Harrow Council.

## Enc. 11. Harrow Strategic Partnership Scorecard: (Pages 85 - 88)

Paper submitted by the Policy and Partnership Service, Harrow Council.

## 12. Any Other Urgent Business:

Which cannot otherwise be dealt with.

#### 13. **Date of Next Meeting:**

It is suggested that a meeting of the Board be held on the morning of Thursday 8 September 2005.

(The next scheduled meeting of the Board is due to take place at 2.30 pm on Thursday 8 December 2005).

**AGENDA - PRIVATE - NIL**